

Amera APP – User Guide

1. When you download the app, you will have two options:

- Passenger
- Driver



Welcome!

It's not ride sharing... It's ride caring

Passenger

Driver



PASSENGER

2. If you choose passenger then you will see the following:

a. A guide that you can always skip

Skip



Request Ride

Request a ride get picked up by a nearby community driver

—

—

Skip



Track Your Ride

Know your driver in advance and be able to view current location in real time on the map

Get started

- b. Once you have clicked on “**Get started**” or skipped the guide you will see this screen:



Hi, nice to meet you!

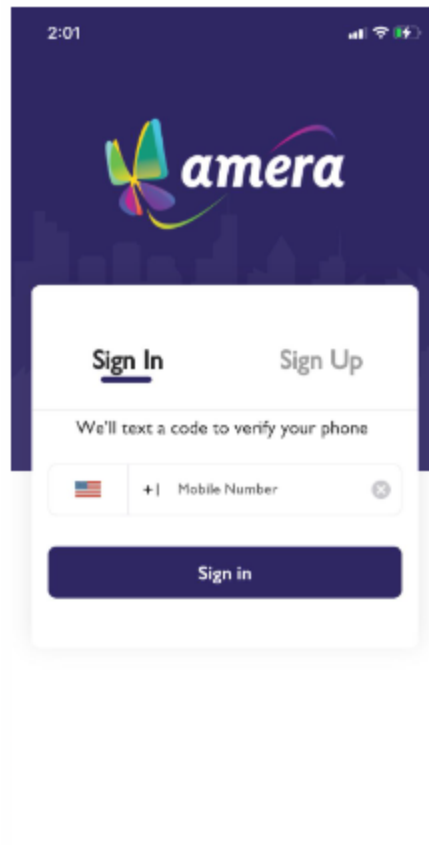
Sign in or register to start finding Amera drivers near you.

 Sign in

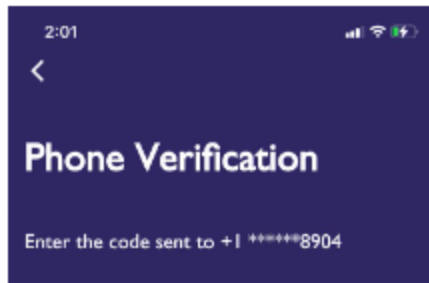
Register

Reservation Code

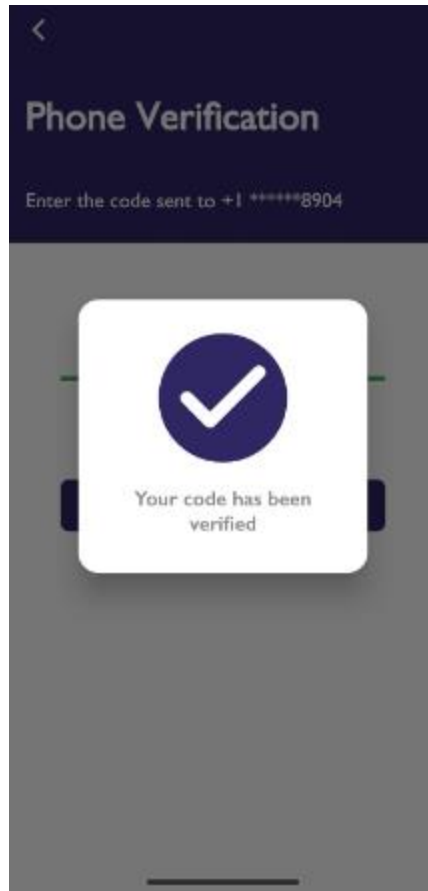
- c. If you are new you should click on **“Register”** otherwise, click on **“sign in”**. The **“Reservation code”** button is for all those patients for whom CA has made bookings.
- d. If you click on **“sign in”** you will see this screen where you should type the phone number you will be using



- e. Then, you should verify your phone number



- f. Once your code is verified, this will show up



- g. If you are a registered user, this will appear. If not, you should type your email. Click on **“yes, it’s me”** if that is the correct information. If not, click on **“No, not me”**



Is that you, Raul Grimaldo? 

You may have an existing Amara account

raul@vndx.com

+1 5127738904

Login to your existing account to avoid losing your ride history, payment information, and unused credits.

Yes, It's Me

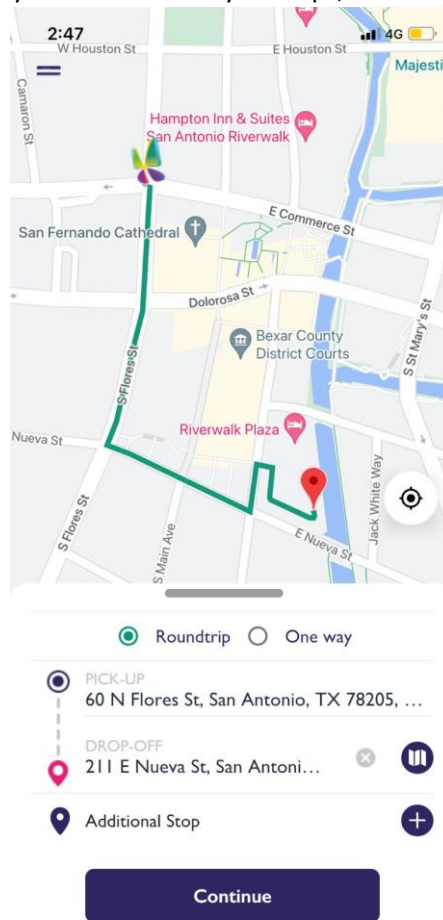
No, Not Me

h. Then you accept location



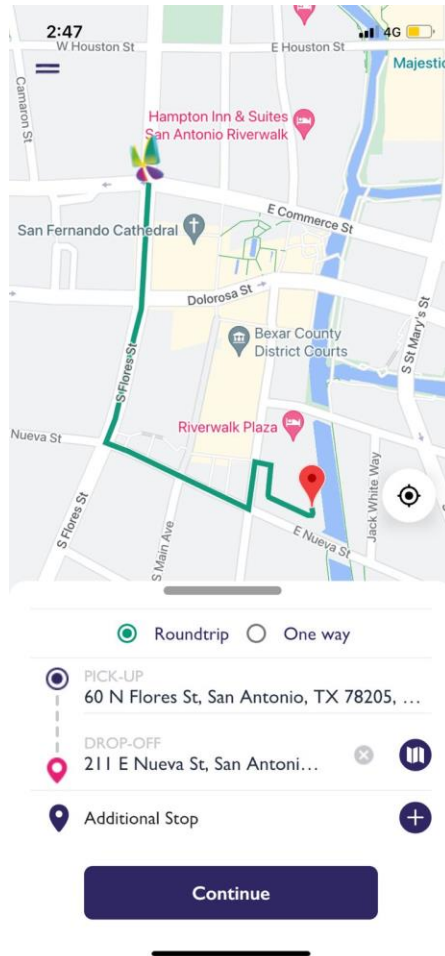
3. Home page

- a. This will be the principal screen where you can schedule your trips, select a start and end point

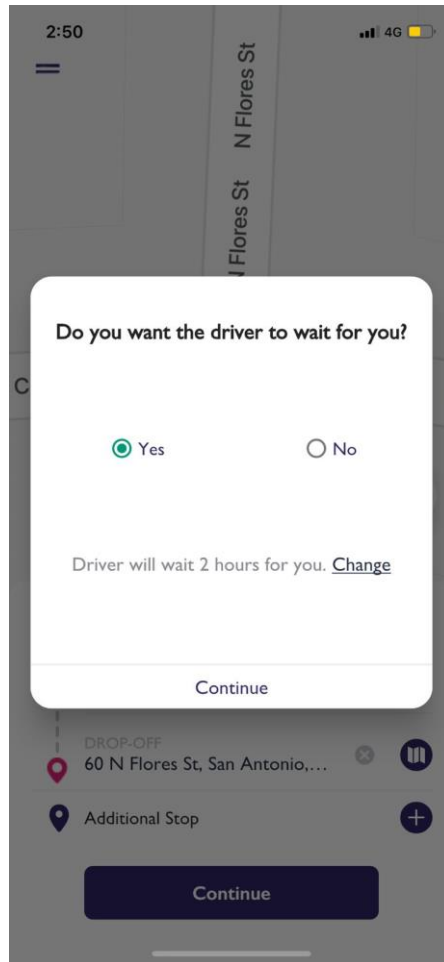


for your reservation

- b. Once you have chosen your pick-up and drop off address, you should click on **“Continue”**



- c. If you want the driver to wait for you, click on “Yes”



- d. Click on **“Chage”** if you want to modify the hours you want the driver to wait for you

3:22
Carmel

Do you want the driver to wait for you?

☒ Yes ☐ No

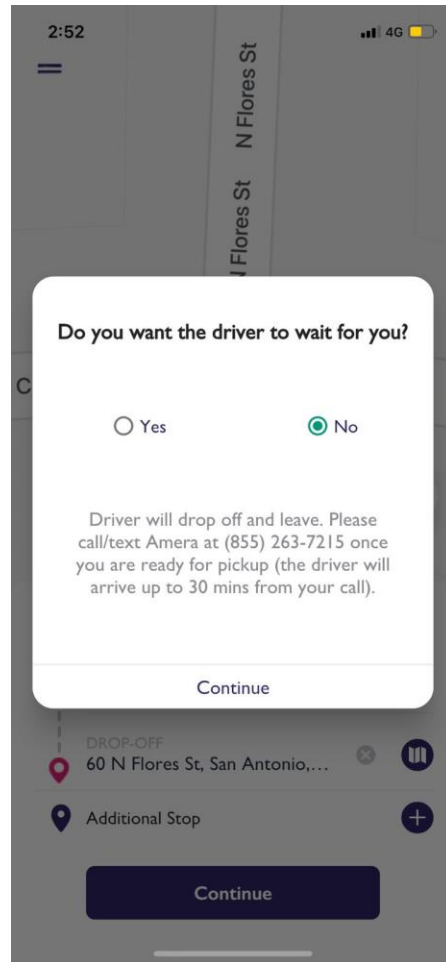
Driver will wait 2 hours for you. [Change](#)

Wait

1 hour	For	35 USD
2 hours	For	70 USD
3 hours	For	105 USD
4 hours	For	140 USD
5 hours	For	175 USD

Save

- e. If you do not want the driver to wait for you, just click on **"No"** and then continue



- f. The next step is filling the fields regarding the surgery type and appointment date and time

2:53 4G

117

Reyes Bar
Temporarily closed

OPEN

City Tower Parking

7-Eleven
Convenience store

W Commerce St

N Flores St

60

902

The Trevino Law Firm

San Antonio
Public Affairs

Municipal

Surgery type

Cosmetic surgery

Appointment date and time

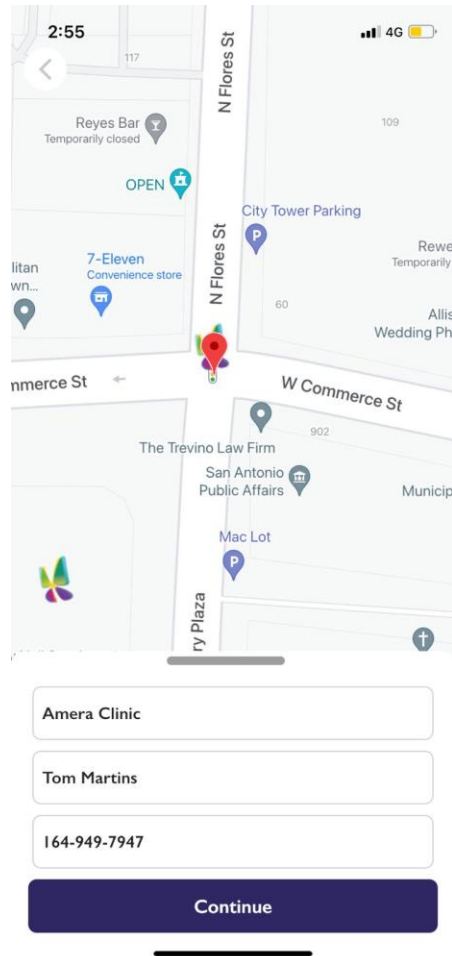
Aug. 28 - 2:15 PM

Suggested pick up time

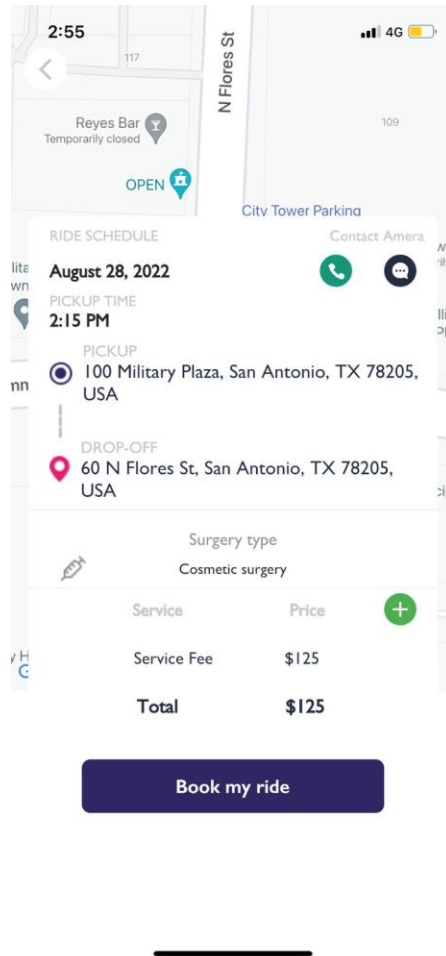
2 : 15 AM PM

Next

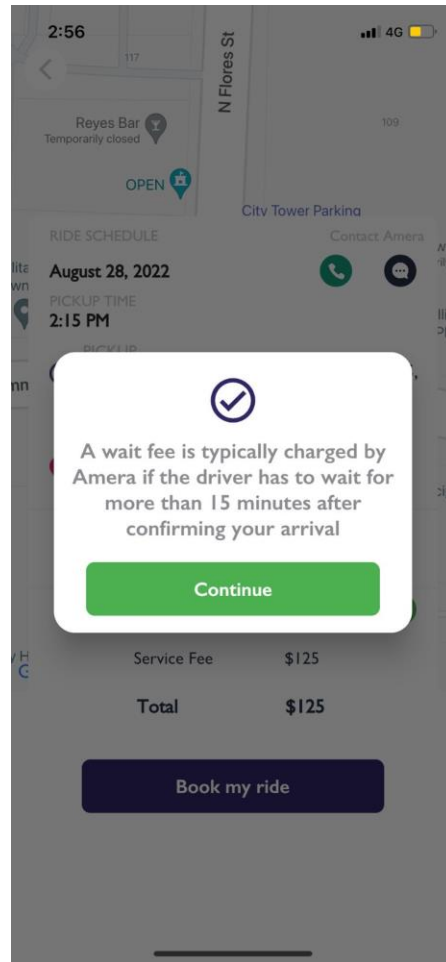
- g. Then this screen will show up, here you put the facility and doctor's name, then click on Preschedule



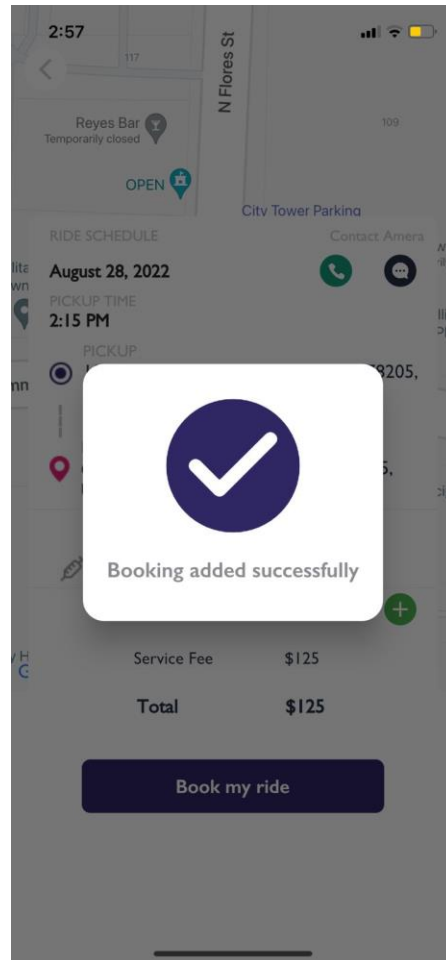
h. Then, this screen will show up. Click on **“Book my ride”**



- I. An informational pop-up will show up, you click on “continue”

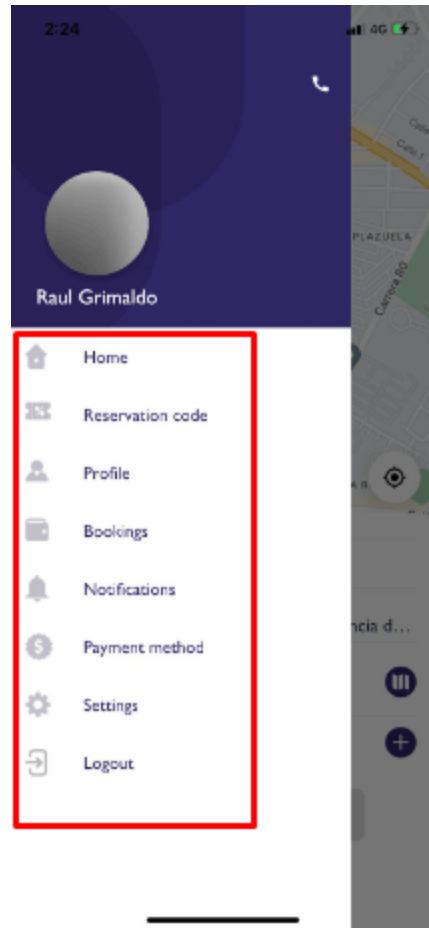


J. A pop-up confirming your booking will show up



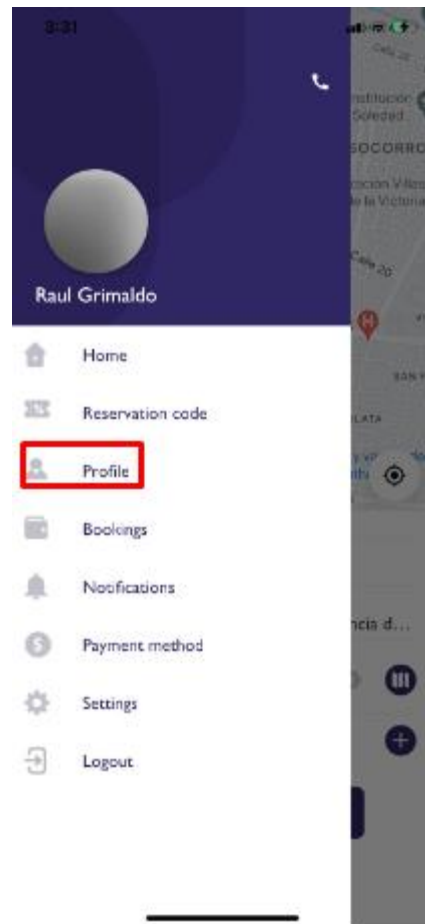
4. Main Menu

Here you will see the main menu

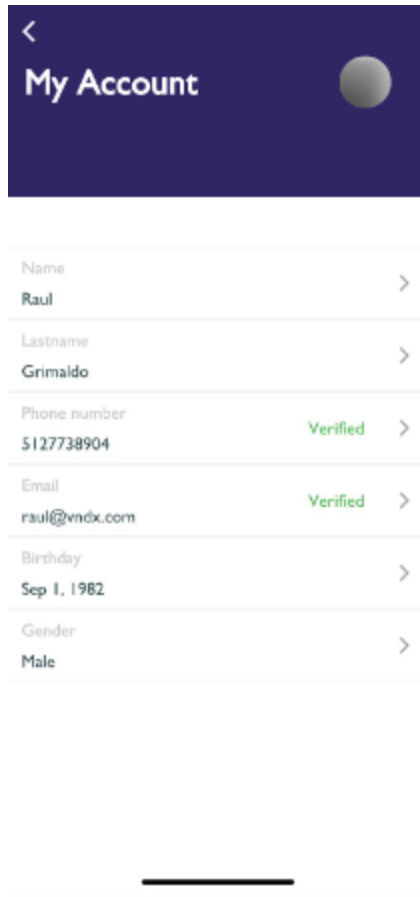


5. Profile

- a. If you click on **“Profile”** section you will see the information regarding your account.

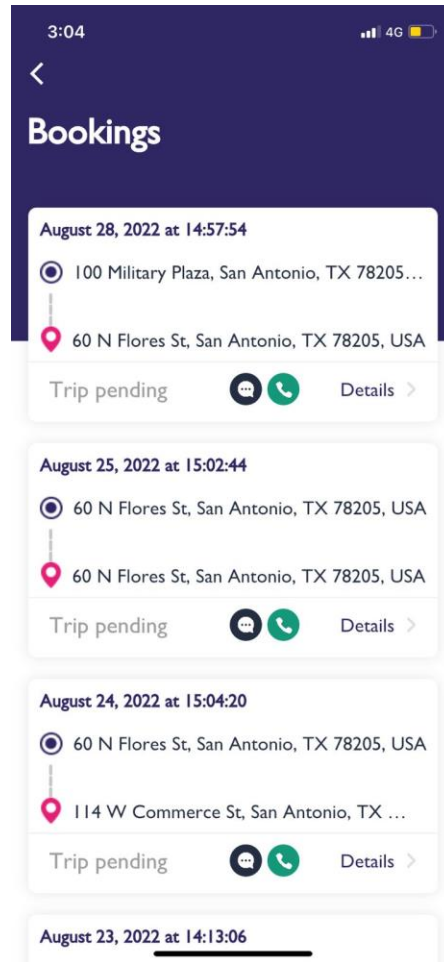


- b. You will see the following: **Name, Lastname, Phone number, email, birthday, gender.**

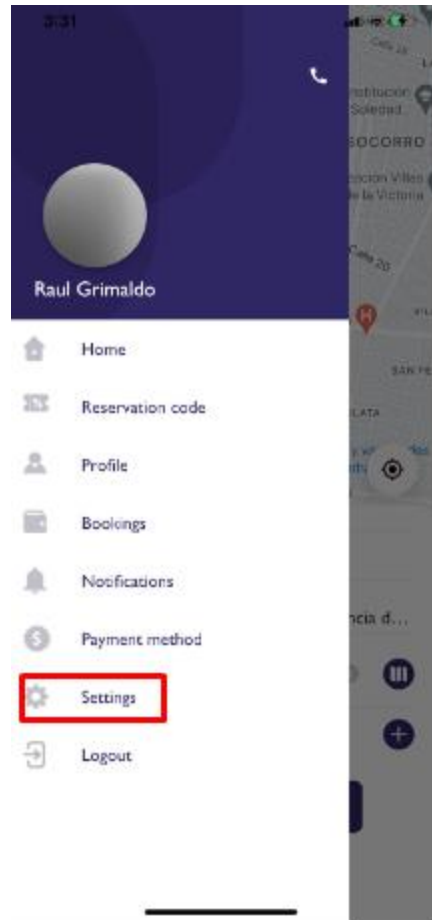


6. Bookings

- a. Here you will see all your bookings. The reservations you have made and the status they have.
(Pending, completed, cancelled)



7. Settings



- a. To contact Amara, you click on “**Settings**”



Settings



Raul Grimaldo

Notifications >

Emergency Call 911 >

Terms & Privacy Policy >

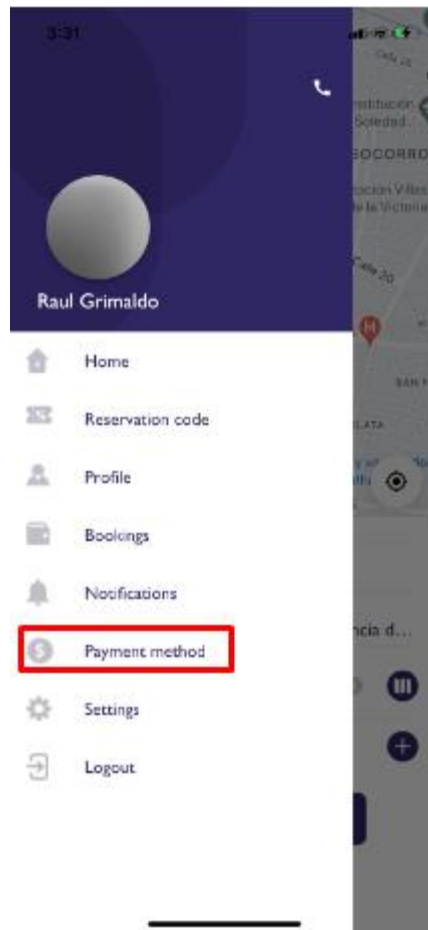
Contact us >

b. Section “Contact us”

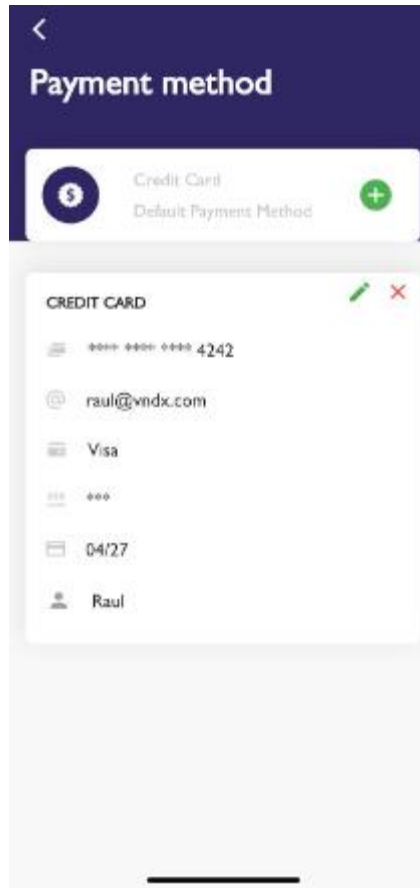
Contact us

Email	test2@mailinator.com >
Web site	www.test2.com >
Telephone number	28374648484 >

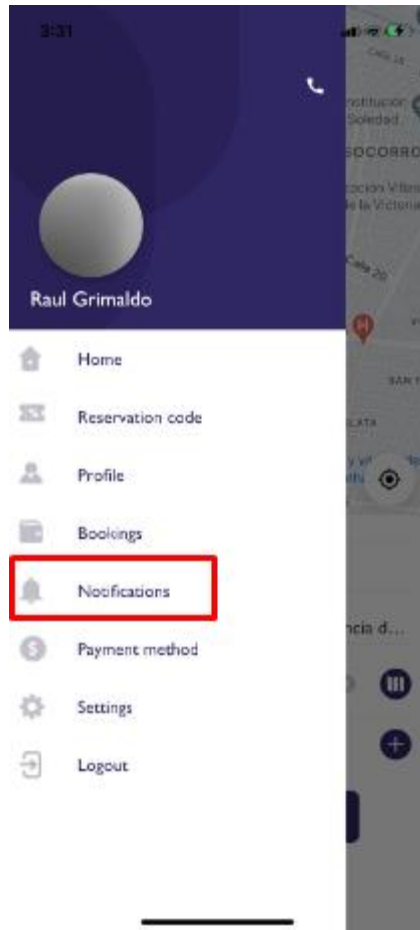
8. Payment Method



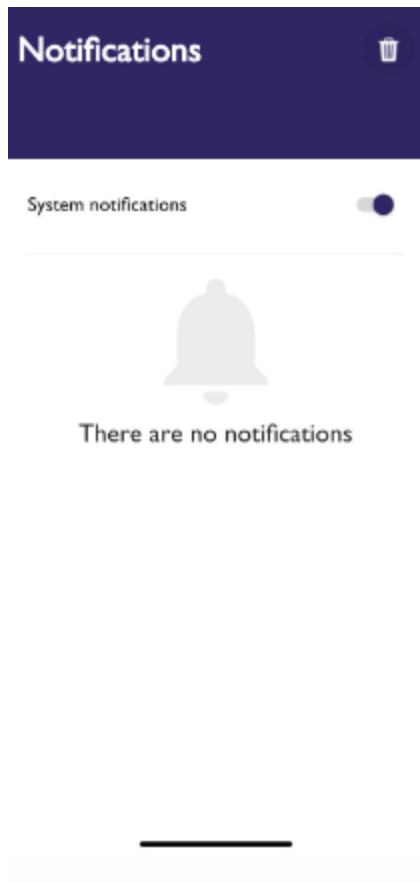
- a. You will see the information regarding your payment. }



9. Notifications

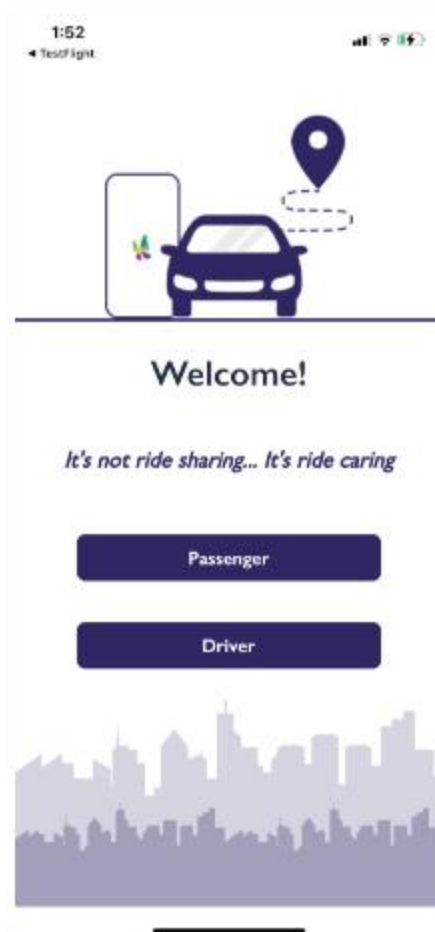


a. You will see all notifications here

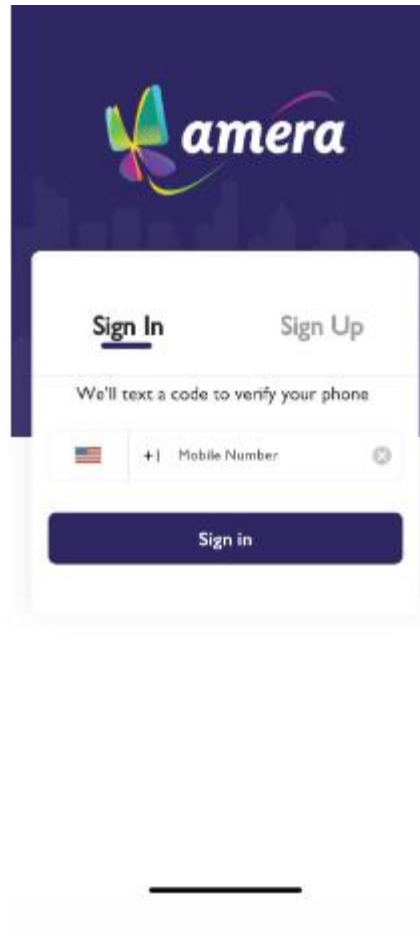


DRIVER

- a. If you log-in as a Driver



- b. If you are a registered user, you only should type your phone number



- c. If not, you should select sign-up and follow the process to register.
The first step will be adding your personal information

What's Your Name?

Drivers will confirm it's you upon arrival

Name

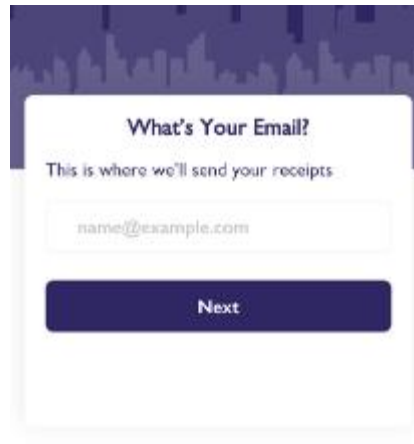
Last name

Birthday
N/A >

Gender >

Next

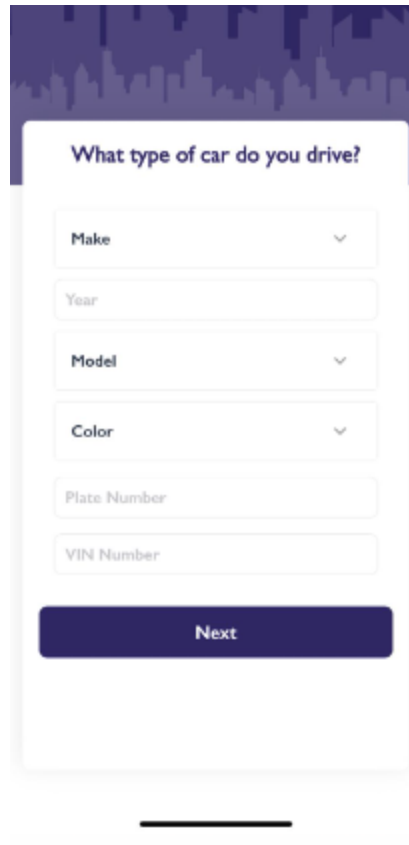
d. Then, you should add your email



A mobile application screen with a dark purple header featuring a city skyline silhouette. The main content area is white and contains the following elements:

- Title:** "What's Your Email?" in bold black text.
- Subtitle:** "This is where we'll send your receipts" in a smaller black font.
- Input Field:** A white rectangular box with a thin grey border containing the placeholder text "name@example.com".
- Next Button:** A dark purple rectangular button with the word "Next" in white text.

-
- e. Then, the information regarding the vehicle you will be using for the trips



A mobile application interface for collecting car information. The screen has a dark purple header with a white silhouette of a city skyline. Below the header, a white card contains the title "What type of car do you drive?". The card features several input fields: "Make" (a dropdown menu), "Year" (a text field), "Model" (a dropdown menu), "Color" (a dropdown menu), "Plate Number" (a text field), and "VIN Number" (a text field). At the bottom of the card is a dark purple button labeled "Next". The entire card is set against a light gray background.

What type of car do you drive?

Make

Year

Model

Color

Plate Number

VIN Number

Next

- f. Also, you should accept the terms and conditions

Terms and conditions

Before you can proceed you must read and agree to Amera's terms of service

1. Terms

By accessing this Website, accessible from <https://myamera.com> or the Amera mobile app, you are agreeing to be bound by these Website Terms and Conditions of Use and agree that you are responsible for the agreement with any applicable local laws. If you disagree with any of these terms, you are prohibited from accessing this site. The materials contained in this Website are protected by copyright and trademark law.

2. Use License

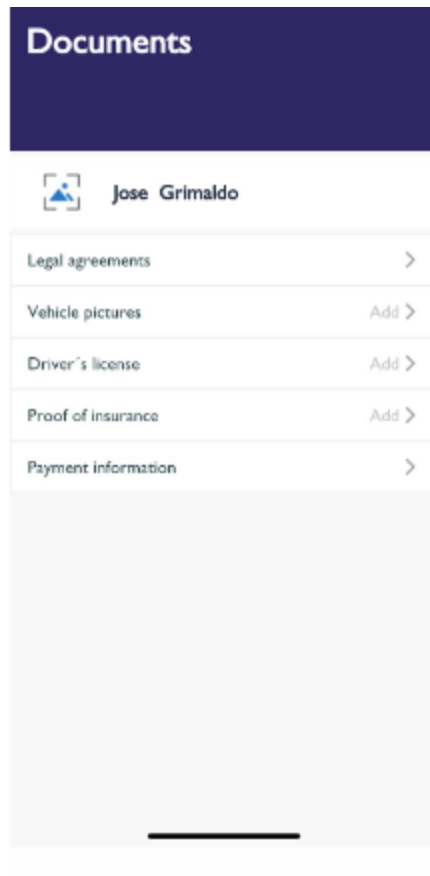
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attempt to reverse engineer any software contained on Amera Solutions, LLC's Website;
remove any copyright or other proprietary notations from the materials; or
transferring the materials to another person or "mirror" the materials on any other server.

This will let Amera Solutions, LLC to terminate upon

I Agree

g. This screen will show up



h. You should accept legal agreements

Legal agreements

Before you can proceed you must read and agree to Amera's terms of service

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nibh convallis vitae id fringilla, Dictum suspendisse arcu aliquam diam in pharetra, pulvinar varius. Urna egestas morbi sit turpis odio gravida ut volutpat. Molestie venenatis massa dictum et cursus morbi lacus sed mi. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nibh convallis vitae id fringilla, Dictum suspendisse arcu aliquam diam in pharetra, pulvinar varius. Urna egestas morbi sit turpis odio gravida ut volutpat. Molestie venenatis massa dictum et cursus morbi lacus sed mi. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nibh convallis vitae id fringilla, Dictum suspendisse arcu aliquam diam in pharetra, pulvinar varius. Urna egestas morbi sit turpis odio gravida ut volutpat. Molestie venenatis massa dictum et cursus morbi lacus sed mi. Urna egestas morbi sit turpis odio gravida ut volutpat.

I Agree

I. And upload or take a photograph of your vehicle

Vehicle picture

Take a photo of the rear of your vehicle



j.Also, as a driver you should upload or take a photo of your license

Driver's license

Take a photo of your driver's license



k.Upload your proof of insurance pictures

Proof of insurance

Take a photo of the front of your vehicle

Rotate photo 



Save

Retake

L.Authorize payments

Payment information

I authorize Amera Solutions (Amera) to directly deposit / initiate credit entries into the bank account listed below and in the amount as specified according to signed contract agreement. A voided check or deposit slip has been attached to this form listed below. This authorization is to remain in effect until Amera Solutions receives written authorization from me that it is terminated or changed. I also grant Amera the right to correct any Electronic Funds Transfer overpayment.

I Authorize

m. Add information regarding your bank account

EFT

Bank Institution

Address

City

State

Zip

Telephone

Bank Account #

ABA Routing #

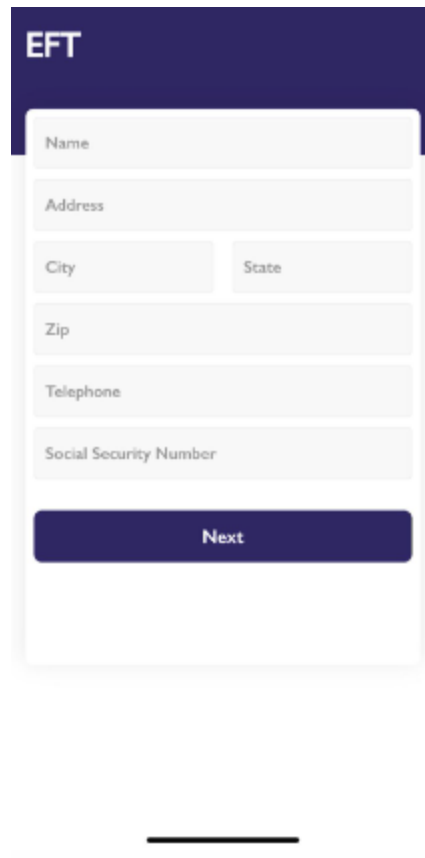
Account:

☒ Checking Business Account

☐ Savings Business Account

Done

n. Fill out all information regarding social security



The image shows a mobile application interface for EFT registration. At the top, there is a dark blue header with the text "EFT" in white. Below the header is a white form with several input fields. The fields are labeled "Name", "Address", "City", "State", "Zip", "Telephone", and "Social Security Number". The "City" and "State" fields are side-by-side. Below the form fields is a dark blue button with the text "Next" in white. The entire form is centered on a light gray background that represents a mobile device screen. At the bottom of the screen, there is a thin black horizontal line.

EFT

Name

Address

City State

Zip

Telephone

Social Security Number

Next

o. Finally, you should wait for the Amera approval

EFT

Test

San Antonio

San

788

424

464

Acco



Thank you for applying, we will contact you when your account gets verified by the Amera team.



Savings Business Account

Done